

Knights of Columbus Insurance

Michlik Agency
15600 San Pedro Avenue
Suite 400
San Antonio, Texas 78232

Letter of Recognition - July 2017

Dear Mr. Steve Michlik

On behalf of my entire family, I would like to commend and thank your field agent Mr. Michael Henriquez on an excellent job communicating the various products and services that are made available to us.

Michael's depth of insurance product knowledge was keen and precise. He presented this knowledge to us in a way that was easily understood and comprehended. He proposed coverage options that made perfect sense to us and fit our present financial situation. Michael also discussed with us other future products and services that we are very much interested in. Our children range in age from primary school to high school and with his assistance we feel we are protecting them to the best of our ability.

Our family dynamic needs are changing and evolving and it is comforting to us knowing that Michael will be there for us when these new needs arise. He helped us with information on added coverage as our children mature and transition into adulthood. Michael was instrumental in securing the required medical exams and added lab work for our family members. He was there for us every step of the process and informed us in advance as to what would take place when the medical staff arrived. There were no surprises and this was a blessing to us.

Michael performed his duties in a profound and professional manner. He is a great and valuable asset to your agency and The Knights of Columbus Insurance. Our family has gained a great new friend and I am proud to call Michael a brother Knight!

Fraternally Yours in Christ,

J JH Cortez,
Council 16730